



Road Test FAQs

Q: What does “Group Road Test” mean?

A: A Group Road Test is a Road Test scheduled at the MILFORD Registry of Motor Vehicles approximately three weeks after you finish your requirements. A vehicle and Sponsor are provided. Weekend Road Tests are requested but not guaranteed. You are responsible for your own transportation to and from the Road Test. All Road Test dates are tentative until approved by the RMV.

Q: What does “Tentative Road Test Date” mean?

A: We assign you a ‘Tentative Road Test Date’ when you complete your requirements and pay your fees. Then, we request that date from the RMV two weeks in advance. This date must be approved by the RMV. Once approved, we will email/ Text you a date confirmation. Please note that communication goes directly to the student using the contact information we have on file.

Q: What should I do first to schedule my Road Test?

A: Teens: Pay your completion fees and text the office to add you to the next road test list.

A: Adults: Pay your Road test sponsorship fees and text the office to add you to the next road test list

Q: What are Completion Fees?

A: They include Drivers Ed certificate for teens (Compulsory) and Road test sponsorship for teens (optional)

Completion fees must be paid to initiate your completion process. You can pay these fees on your Student Portal by clicking ‘Enroll’ or “purchase additional services”

If you take a Group Road Test through Bens Driving Academy: You will pay for the Certificate of Completion and Group Road Test Sponsorship. This option means that Bens Driving Academy will schedule your road test.

If you take an Individual Road Test on your own: You will pay for the Certificate of Completion only. This option means that you will schedule your test through the Registry of Motor Vehicles directly, provide your own RMV approved vehicle and sponsor. Please refer scheduling questions to the RMV. <https://www.mass.gov/doc/class-d-and-m-road-test-checklist/download>

Q: When should I pay my Completion Fees?

A: We suggest you pay *before* you complete your last requirement of Driver Education. This will avoid any delays in receiving your Road Test Date email.

Q: What happens after I pay my Completion Fees?

A: If all requirements of Driver Education are complete **AND** fees have been paid, you will receive an email/ Text from Bens Driving Academy adding you to next available Road Test list.

If you pay for the Certificate of Completion only: Email/ Text will provide confirmation when your electronic Drivers Ed certificate is issued. After this, you can schedule your Individual Road Test.

If you paid Certificate and Road Test Sponsorship: Email/ Text will provide your Tentative Road Test date. If the date does not work for you, you can always change it. However, once you confirm, we are unable to remove you from the list and your sponsorship fee will be non-refundable.

Q: Can I take another lesson before my Road Test?

A: Yes. When you pay your completion fees, purchase the “Additional Driving Hour” through your Student Portal. When you receive your road test date by email/ Text, please Text our office at 857-800-1177 to schedule your lesson. We highly suggest scheduling this lesson well in advance of your road test date.

Q: Will I find a sooner date if I register for my own Road Test?

A: Our experience shows that 9 times out of 10, students return to Bens Driving Academy to register for a Road Test because they could not find one through the RMV sooner than the date we offered. You may get lucky and find a cancellation.

Q: Can I get a refund if I find my own Road Test after I register with Bens Driving Academy?

A: No. Road Test sponsorship fees are strictly non-refundable.

Our lists fill quickly and to schedule efficiently, we cannot add students to a list then remove them.

Q: What happens if I do not pay for the Certificate of Completion or Sponsorship Fee?

A: We will not be notified to complete your file, the RMV will not be able to issue your Certificate, and you cannot register for a Road Test.

Q: If I am 18 years or older, can I schedule my Road Test before I complete my driving hours?

A: Yes. If you feel comfortable and your skills have been approved by your instructor, please text our office on 857-800-1177 to discuss scheduling your Road Test.

Q: If I do not pass the Road Test on the first try, how long before I can take it again?

A: The Registry of Motor Vehicles requires that you wait 14 days before retesting. For scheduling purposes, you may wait approximately 3 weeks before retesting through Bens Driving Academy. You will need to repay the sponsorship fee for a retest.